

A · E · I · T · C

EASY ACCESS TO THE CHAMPIONSHIPS



THE CHAMPIONSHIPS WIMBLEDON

MONDAY 21st JUNE TO SUNDAY 4th JULY 2010

www.wimbledon.org

SECURITY & TRAVEL RESTRICTIONS

In view of the potential security measures and travel restrictions which may prevail at The Championships, you are strongly recommended to use public transport wherever possible for your journey to and from Wimbledon. Please note: one soft-sided bag per person to be 18" x 12" x 12" (45 cm x 30 cm x 30 cm) maximum.

SOUTH WEST TRAINS

South West Trains serve Wimbledon Station from London Waterloo every few minutes and there are regular services from the south and south-west. (See below for easy connection to The Championships Grounds.)

LONDON UNDERGROUND

District Line trains serve Southfields and Wimbledon Stations every 4 minutes from Earl's Court. (See below for easy connection to The Championships Grounds.)

'TRAMLINK'

'Tramlink' runs regular services between Croydon (including East Croydon Station) and Wimbledon Station. (See below for easy connection to The Championships Grounds.)

CONNECTIONS TO THE CHAMPIONSHIPS GROUNDS

A London General bus shuttle service runs between Southfields and Wimbledon Stations and The Championships Grounds every few minutes. Taxi services are also available.

CENTRAL LONDON BUS SERVICES

London General also run regular non-stop bus services between Marble Arch and Victoria Station and The Championships Grounds.

For more information, see *Travelling to The Championships* section

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The information in this brochure is correct at the time of printing;
for the latest Championships information, please consult

www.wimbledon.org



WELCOME



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WELCOME

Welcome to the 2010 Championships. We try to ensure that the facilities at Wimbledon are accessible to all our visitors with a disability; nevertheless, negotiating the large Wimbledon site, which covers more than 40 acres in total, may be physically challenging and we therefore recommend that those with a significant disability and/or those using a wheelchair are accompanied by an able-bodied helper. In addition, the car/coach parks are outside the grounds and the route to the gates may be across uneven grassed surfaces. If you would prefer to bring a wheelchair and you have tickets for one of the Show Courts, please check that these clearly indicate that your seats are in an area which accommodates wheelchairs. If not, you will be asked to leave the wheelchair in a designated area (please ask a member of staff for details) and then access your seat by the stairs or a lift, if available.

A special Easy Access map is enclosed with this brochure and will also be available, on request, from the security officers at all entrance gates. Disabled visitors with mobility impairments, who intend to buy tickets on the day of play,

are advised to telephone the Ticket Office (020 8971 2473) for further details on queueing and car parking arrangements.

Once again, the finest players from more than 60 countries will compete in the five main Championships events. In addition, the three Veteran and four Junior events will also contribute to the excitement for spectators at one of the world's greatest sporting events.

Although the major changes to Centre Court, including the roof, and the new No.2 Court were completed for the 2009 Championships, work continues at the south of the Grounds. A new Court 3 will be open for the 2011 Championships together with new facilities for marquee hospitality guests and The All England Club's Groundstaff. For 2010, you should be aware that the southern courts have already been renumbered to accommodate the consequences of this work (please refer to the map on page 26 in this Guide).

For safety and comfort reasons, we would ask that spectators do not use glass drinking vessels on the show courts; in addition, all drinks taken onto show courts or into the stands of any court should be covered to avoid spillage. Hot and/or strong smelling food will also be prohibited on the show courts.

Play is scheduled to start on Centre and No.1 Courts at 1.00 p.m. for the first eleven days and at 2.00 p.m. on finals days. On all other courts the start of play will be scheduled for 12.00 noon for at least the first eight days and 11.00 a.m. for Junior matches on the middle Saturday and the start of the second week.

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WELCOME

This brochure provides details of the specially adapted viewing areas on many of the courts. In addition, the enclosed Easy Access map is clearly marked with the recommended route around the Grounds (especially for wheelchair users), the location of appropriate toilets and the catering areas which are all easily accessible. Unfortunately, we have to remind wheelchair users and their helpers that, for safety reasons and speed of evacuation in an emergency, they will be prohibited from accessing seats on Centre, No.1 and No.2 Courts except those in designated areas.

Every effort has been made to minimise any difficulties on our site; however, please do not hesitate to contact us, at the address on page 46, with any suggestions for further improvements for wheelchair users and other disabled people.

SAFETY & COMFORT

The Championships Grounds cover more than 40 acres and are built on land which is not totally level. As well as this, at certain times (for example, before, between and after matches as well as during periods of inclement weather), parts of the Grounds can become very busy. We therefore urge you to take care and to consider your own and others' safety and comfort by heeding the following advice:

★ wear appropriate footwear (note: flip-flops and high-heels

are not recommended). This will help you as you make your way to and from the Grounds, enter and exit the stadia and negotiate some of the more challenging areas of the site, especially during, or as a result of, inclement weather.

- ★ allow good time to reach your seat, or any other destination, avoiding the need to rush through any crowded areas.
- ★ take particular care when negotiating stairways, both inside and outside the stadia and especially in crowded conditions. In common with most other sports and entertainment venues, there are no supporting rails to the tiered sections within the courts.
- ★ beware of extreme weather conditions; in particular, remember to take appropriate protective measures when spending long periods in the sun. Wearing a hat, applying sunscreen regularly throughout the day and drinking plenty of water are all strongly recommended in such conditions.
- ★ do not leave any items unattended at any time.
- ★ if you face challenges/difficulties in negotiating distances or hilly ground, it may be easier for you to bring a wheelchair. If this is the case and you have tickets for a show court, please check to see if your tickets are in an area which accommodates wheelchairs. If not, you will be asked to leave the chair in a designated area and then access your seat by stairs or lift, if available. Please note that neither the AELTC nor StJohn Ambulance provide wheelchairs for visitors.



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SECURITY

SECURITY



This year, once again, comprehensive security measures will be in place for all those visiting The Championships; these will include extensive searches on entry to the Grounds and the show courts. You should note the restriction on the number and size of bags which may be brought into the Grounds.

One bag only per person will be allowed
and this bag must measure no more than
18" x 12" x 12" (45cm x 30cm x 30cm).

Further, **no hard-sided items** (e.g. picnic hampers, coolboxes or briefcases) **of any size will be allowed into the Grounds.**

Left luggage facilities will again be provided outside the Grounds for items exceeding these criteria and for any other items you do not need during the day. Every effort will be made to speed your progress through the search procedures; however, this process depends on the requirements of the Metropolitan Police and you are strongly advised to arrive as early as possible after the Grounds open at 10.30 a.m. We know that these procedures may be inconvenient but we are equally sure that you will understand the need to protect the safety and security of all our visitors.

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SECURITY

YOUR TICKETS



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TICKETS

TICKET
CONDITIONS

Demand for Wimbledon tickets always exceeds supply; therefore the Club operates a public ballot for the sale, in advance, of a number of Centre, No.1 Court and No.2 Court tickets. Tickets are also sold through The Lawn Tennis Association to British Tennis Membership, schools and foreign tennis associations. Despite increasing pressure to the contrary, it is our policy to retain a significant number of tickets for the general public including an allocation of tickets for sale on the day. We also continue with extensive measures to minimise the 'black market' and ensure that tickets are used by those who originally bought them.

NON-TICKET HOLDERS

Disabled visitors and wheelchair users without a ticket should seek the help of a steward to join the on-day queue for non-ticket holders. Stewards will advise appropriate entrance procedures.

TICKET CONDITIONS

Your attention is drawn to the following extract from the Club's 'Conditions of Sale':

1. Tickets shall not be resold or transferred (save as mentioned in (2) below) and shall not be purchased or obtained from or through any person, commercial agent, company or otherwise than directly by the applicant from the Club or its authorised agent. Any tickets advertised for sale will be void.
2. If more than one ticket is issued to an applicant those tickets may be used only by the applicant and the person intending to accompany that applicant to and at The Championships. The provision of such ticket by an applicant to such person without payment shall not contravene (1) above.
3. Tickets are issued subject to Conditions of Entry established by the Club from time to time and the Club shall be entitled to refuse admission to any ticket holder in reasonable circumstances and shall give written reasons if requested. A copy of the full Conditions of Entry currently in force is available on the Official Web Site of The Championships and is also available on application.
4. Any ticket obtained in breach of these Conditions shall be void and all rights conferred or evidenced by such ticket shall be nullified. Any person seeking to use a ticket obtained in breach of these Conditions in order to gain or provide entry to or remain at The Championships will be a trespasser and will be ejected and liable to legal action.
5. Tickets remain the property of the Club at all times.

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TICKETS

TICKET
CONDITIONS

CANCELLATION OF PLAY DUE TO RAIN

Details of the Raincheck policy introduced in 2001 are as follows and apply to all 13 scheduled days of The Championships, including the final Sunday.

- i. If there is less than one hour's play because of rain on the court for which tickets have been bought, the original purchasers of the tickets for that court on that day will be refunded with the amount which they paid for those tickets—the maximum refund payable will be the face value of the tickets for the day concerned.



- ii. Purchasers of ground passes at the turnstiles (except those purchased after 5.00 p.m.) will be eligible for a full refund if, due to rain, the average amount of play on those courts accessible with a ground pass and for which play was originally scheduled is less than one hour.
- iii. If there is more than one hour's play, but less than two hours' play, refunds will be limited to half the amount paid.
- iv. The Referee's decision on how much play has taken place will be final.
- v. Only the **original purchasers** are eligible for refunds under this policy. Refunds will be paid out automatically for tickets bought in advance, but tickets bought at the Club's turnstiles (prior to 5.00 p.m. only) should be returned without delay to: The Ticket Office, The All England Lawn Tennis & Croquet Club, "Raincheck", P.O. Box 98, London SW19 5AE.
- vi. In view of the numbers that could be involved, **please do not call at the Club's Ticket Office or telephone the Club.**
- vii. Tickets purchased at the Ticket Resale kiosk are not covered by this policy as the monies are passed to charity.
- viii. Separate terms and conditions apply a) to Debenture Holders as notified by The All England Lawn Tennis Ground plc and b) to any extra days of play.

In the event of any curtailment or cancellation of play, due to any cause (other than negligence of the Club) other than rain, it is regretted that no refund of money can be made.

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TICKETS

CANCELLATION
OF PLAY
DUE TO
RAIN

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TICKETS

CANCELLATION
OF PLAY
DUE TO
RAIN

TRAVELLING TO THE CHAMPIONSHIPS



ARRIVING BY CAR

Routes to The Championships—Please follow the signposted routes appropriate to your car park.

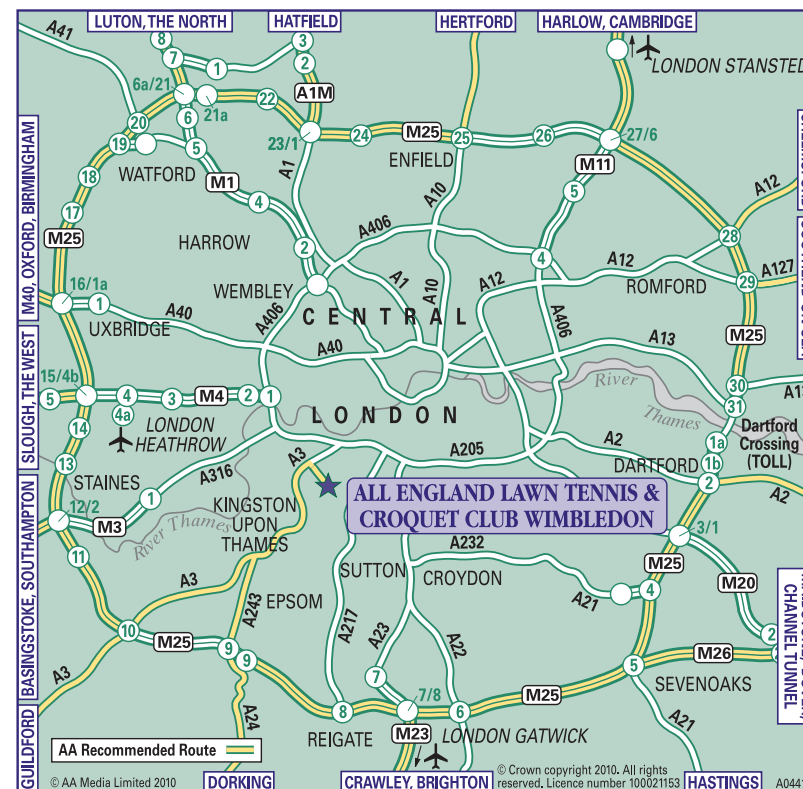
Local Traffic Arrangements—Every effort is made to keep traffic moving in the vicinity of the All England Club. One-way and no stopping systems and other vehicle restrictions will be in operation. Please observe the signs and follow Police directions at all times.

CAR PARKING

General—Car Parks are numbered 3, 4, 5, 6, 8 and 10 in the central area (see map on page 24).

Blue Badge holders may be dropped off near Gate 13 in Somerset Road; otherwise, no stopping or parking is permitted in any of the roads around the All England Club during The Championships. Offending vehicles will be removed.

Dog owners leaving animals in cars during periods of warm weather face possible prosecution by the RSPCA.



Telephone before you go—call AA Roadwatch for the latest reports on traffic hold-ups and roadworks.

Call 09003 401 100

from your mobile telephone for the latest traffic and weather information.

(Calls cost 60p per minute at all times.)

Park & Ride—Please check on our website (www.wimbledon.org) before planning your journey to find out details and location of the Park & Ride service.

Reserved Public Parking—Subject to availability, reserved ‘Disabled’ car parking, on a level grass surface, may be booked in advance for Blue Badge holders in Car Parks 6 & 8. For non-badge holders, reserved car parking is available in Car Park 6. (See maps on pages 22 to 25 for location.) Parking may be reserved by telephone to the Automobile Association (01256 492110 with credit/debit card details); for payment queries or further information, e-mail: wimbledon.coordinator@theaa.com

No unreserved parking is available in Car Park 8.

Minibuses—Parking for minibuses is available in Car Park 4 at a charge of £25.

CAR PARK ENTRANCES & OPENING TIMES

The car parks will be open at the following times:

Car Park 3	entrance in Somerset Road	8.00 a.m.
Car Park 4	entrance in Somerset Road includes motorcycle parking	8.00 a.m.
Car Park 5	entrance in Church Road	6.30 a.m.
Car Park 6	entrance in Church Road includes free bicycle parking	6.00 a.m.
Car Park 8	entrance in Church Road includes free bicycle parking	6.30 a.m.
Car Park 10	entrance in Wimbledon Pk Rd unreserved	6.30 a.m.

PUBLIC TRANSPORT SERVICES

Travel with South West Trains to Wimbledon Station

Monday to Friday	Frequency (off peak)	Approximate journey times
London	4 minutes	14 minutes
Clapham Junction	4 minutes	7 minutes
Hampton Court, Thames Ditton	30 minutes	18 minutes
Surbiton	15 minutes	7 minutes
Effingham Junction	30 minutes	28 minutes
Shepperton	30 minutes	32 minutes
Kingston	15 minutes	11 minutes
New Malden	10 minutes	6 minutes
Woking	30 minutes	31 minutes
Epsom	15 minutes	17 minutes
Chessington	30 minutes	16 minutes
Sutton (operated by Thameslink)	30 minutes	16 minutes

In addition, many longer distance trains will call specially at Wimbledon between 10.00 a. m. and 12.30 p.m. and between 7.00 p.m. and 9.00 p. m. serving stations such as Portsmouth, Havant, Winchester, Southampton, Bournemouth, Poole, Basingstoke, Andover, Salisbury and Exeter.

★ You can purchase your rail tickets in advance using your credit or debit card by telephoning 0845 6000 650 (calls charged at local rate) between 6.00 a.m. and 10.00 p.m.

(please allow five working days for delivery) or book online at www.thetrainline.com.

- ★ For more information about South West Trains visit www.southwesttrains.co.uk
- ★ ‘Tramlink’ services also run to Wimbledon Station from Croydon and suburbs.

For train times and fare enquiries, telephone 08457 48 49 50 (lines are open 24 hours a day, calls are charged at local rate and may be recorded). At Wimbledon Station board the connecting London General shuttle bus service direct to The Championships—departures every few minutes.

Travel with London Underground

- ★ District line trains leave Earl’s Court every 4 minutes via Fulham Broadway and Putney Bridge to Southfields and Wimbledon.
- ★ At Southfields and Wimbledon Stations board the connecting London General shuttle bus service direct to The Championships—departures every few minutes. Alternatively, from Southfields Station, walk south via Wimbledon Park Road (about 15 minutes) or north from Wimbledon Station (about 20 minutes).
- ★ London General also operate buses direct from Marble Arch and Victoria (every 30 minutes) to The Championships: telephone 020 8545 6100/6110. For more information on London Transport, telephone 020 7222 1234. Please note not all London general Buses are wheel chair accessible, so

if you are a wheelchair user, please call London General to establish the times of accessible buses on the day you are visiting the Championships.

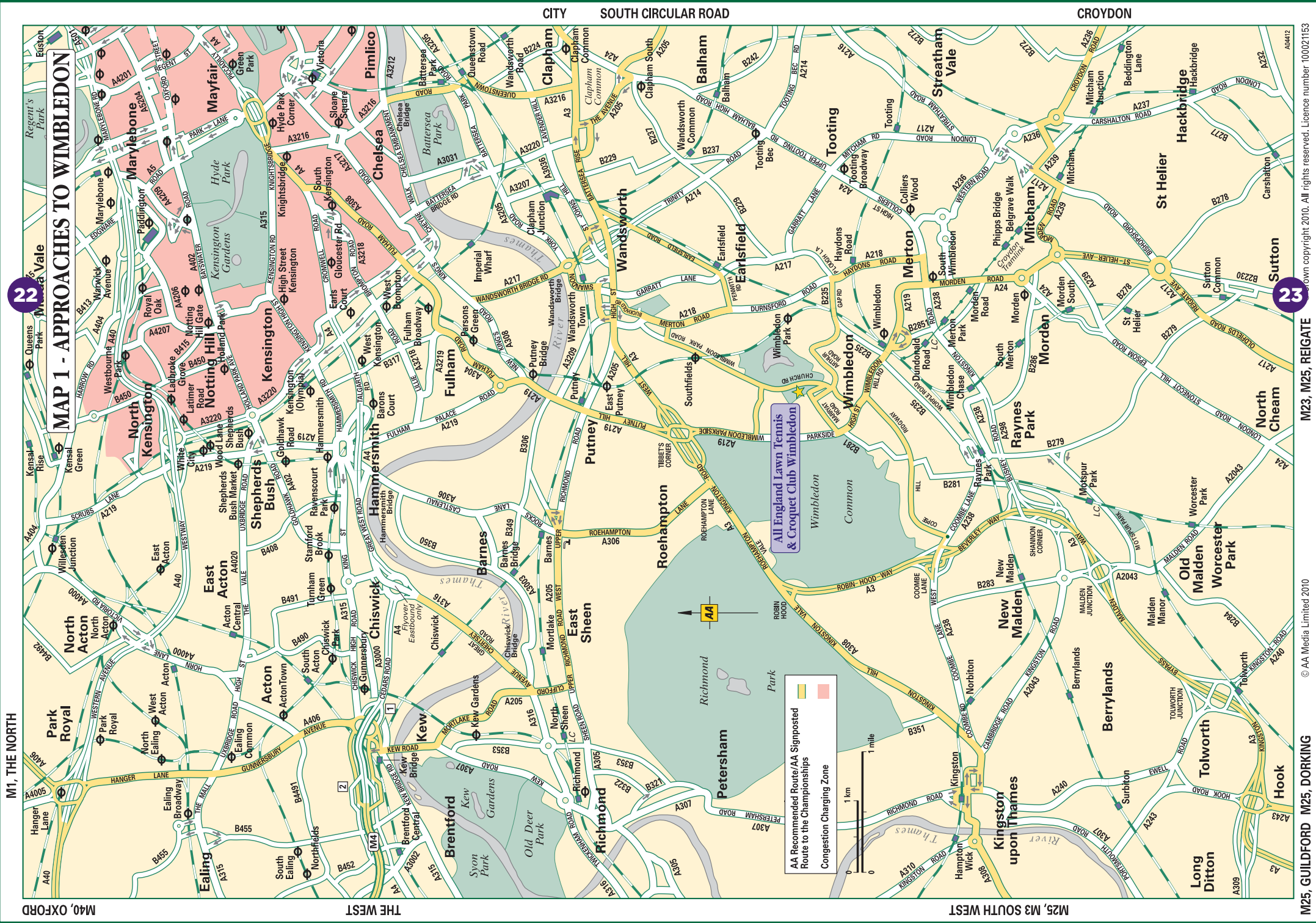
TAXIS

Taxi services to the Grounds operate throughout The Championships from the taxi ranks at Southfields and Wimbledon Stations. A shuttle service back to local stations also operates from the taxi rank in Church Road (outside Gate 4), heading north, as well as services to all other destinations. An additional rank is situated in Somerset Road (outside Gate 13) for journeys heading south. Taxi sharing is encouraged during peak times. **Specialised transport, for disabled visitors, is available at the user’s expense—telephone 020 8640 6710 in advance.**

COACHES

No setting down or picking up will be permitted in Marryat Road and parking will be prohibited on Wimbledon Common.

The Police will only allow setting down in Somerset Road near the entrance to Car Park 4. It is the responsibility of coach operators to advise their passengers of the picking up point, which will be inside Car Park 4 next to the Coach Park. **No charge will be made after 4.30 p.m.; prior to this time normal parking charges will apply (£40).**

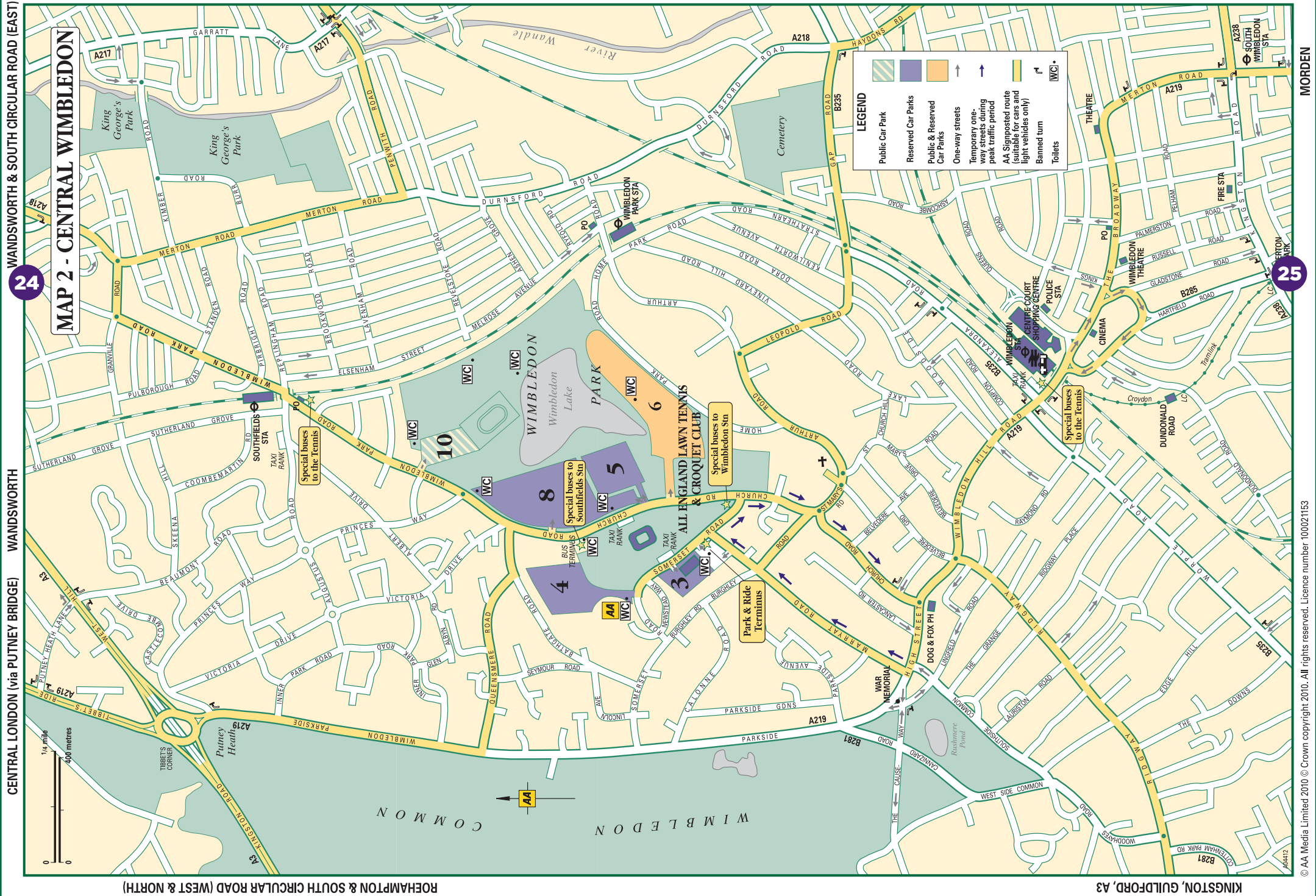


MAP 1 - APPROACHES TO WIMBLEDON

AA Recommended Routes/AA Signposted Route to the Championships
Congestion Charging Zone

All England Lawn Tennis & Croquet Club Wimbledon

MAP 2 - CENTRAL WIMBLEDON





THE LAWN TENNIS CHAMPIONSHIPS

WIMBLEDON

2010



ENJOYING EASY ACCESS

AT THE CHAMPIONSHIPS



GROUND OPENING & MATCHES

The Grounds will open at 10.30 a.m. each day. On No.2 Court and Courts 5–19 play is provisionally scheduled to start at 12.00 midday for at least the first eight days and at 11.00 a.m. for Junior matches on the middle Saturday and during the second week. On Centre and No.1 Courts play will start at 1.00 p.m. except on the final two days when play on Centre Court will start at 2.00 p.m. Please check the daily order of play. In the first week the early rounds of the Gentlemen's and Ladies' Singles, Gentlemen's, Ladies' and Mixed Doubles will be played on all courts, with top seeds' matches played on the show courts. On the middle Saturday the Juniors' events commence and will be played on the outside courts as well as on some of the show courts.

VIEWING AREAS FOR WHEELCHAIR USERS

Centre Court—There are reserved spaces for wheelchair users (ticket holders only) on Centre Court at the south end via Gangway 101, at the north end via Gangway 109 between Gangway 206 & 207 and at Level 5 via lifts at the south-east, north-east and north-west of the stadium.

No.1 Court—There are reserved spaces for wheelchair users (ticket holders only) on No.1 Court on Level 2 (East, Gangways 8 & 12 and West, Gangways 26 & 30), both areas accessible via the sw Hall or the Aorangi Pavilion forecourt.

No.2 Court—There are reserved spaces for wheelchair users (ticket holders only) on No.2 Court at the south end via gangways 8 & 9.

Courts 5 & 12—There is an unreserved viewing area set aside in front of the west stand of Courts 5 & 12.

Court 18—There is limited unreserved space for wheelchair users on the east side of Court 18. Access is via St Mary's Walk and the central entrance to the court level stand.

Courts 14, 15, 16, 17 & 19—There is limited unreserved space for wheelchair users on the west side of Courts 14, 15, 16, 17 and at the south-east corner of Court 19.

Courts 6, 7, 8, 9, 10, 11—There is limited unreserved space for wheelchair users on the east side of these courts.

Large Screen TV & Aorangi Terrace—The main grass level of the Aorangi Terrace, from which the Large Screen TV may be viewed, has ramped access and a reserved area.

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EASY
ACCESS

GROUND
OPENING

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EASY
ACCESS
VIEWING
AREAS

TOILETS

Appropriate toilet accommodation, using a Radar key available from entrance gates and Information Kiosks, is located

- ★ near the sw Hall of Centre Court via a ramp from the South Concourse
- ★ north of Centre Court via the North Concourse
- ★ Level 5 of Centre Court near Wheelchair areas
- ★ Level 2 Halls at each corner of No.1 Court
- ★ Level 3 Halls at each corner of No.1 Court
- ★ south and east of No.2 Court
- ★ north of Court 18 under the main stand
- ★ west of Court 12 inside Gate 12

If you require a Radar Key please ask the G4S Guard on entry to the Grounds.

CATERING FACILITIES

All Championships catering outlets are directly accessible for our disabled visitors and wheelchair users. There is a full list of these facilities on page 35.

ELECTRIC SCOOTERS

A limited number of parking spaces for small electric scooters (pavement vehicles only) is available inside the Grounds. The scooters must not be left unattended except in designated areas; they should be brought into the Grounds via Gate 4 where a uniformed security guard will advise a suitable parking location.

INSURANCE

It is recommended that users of wheelchairs, powered wheelchairs and scooters at The Championships are insured for third party damage to people and property.

ASSISTANCE

If you require assistance at any time please ask a uniformed Security Officer, a Steward or any member of the All England Club's staff.

SAFETY

In order to meet local authority safety requirements and to ensure the effectiveness of any emergency evacuation, wheelchair users may ONLY occupy designated wheelchair areas and must remain in their wheelchairs.

2011 WHEELCHAIR TICKET BALLOT

There will be reserved spaces for wheelchair users on the Centre, No.1 and No.2 Courts and Court 3 at the 2011 Championships. A leaflet explaining how to enter the ballot for these spaces is available from either of the Gate 3 or Centre Court (south-west) Information Desks during The Championships.

ACCESSIBILITY

The Committee and Management of the All England Club endeavour to provide a high standard of accessible facilities for visitors and spectators with a disability, including those using a wheelchair. If you have any comments or suggestions for further improvement please write to the Chief Executive at the following address: *The All England Lawn Tennis Club, Church Road, Wimbledon SW19 5AE.*

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EASY
ACCESS

TOILETS
CATERING
SCOOTERS
INSURANCE

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EASY
ACCESS
ASSISTANCE
SAFETY
BALLOT
ACCESSIBILITY

THE LONG TERM PLAN

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LONG
TERM
PLAN

Since the 2009 Championships, work has progressed at the southern end of our Grounds towards the creation of a new Court 3, together with a new Court 4 on the other side of the extended St Mary's Walk.

New Court 3, a 2,000 seat open bowl stadium, with commentary and TV camera positions and two large screens, will be opened in 2011. Underneath the terracing will be amenities such as public toilets and a lost property office.

New Court 4, like new Court 3, is also scheduled to open in 2011, but for 2010 the concrete base will take a temporary grandstand to enable Court 5 to be scheduled as a show court.

St Mary's Walk is the major pedestrian access route running from the top of Aorangi Terrace past Centre Court down to the southern courts. For 2010 it has been extended to the south end of Court 8 to make it much easier for spectators to move around this part of the Grounds.

As part of the same project, other facilities at the southern end of the Grounds are also under construction, including a single storey Facilities Building, as well as a new Groundsman's Office, Maintenance Workshop and related storage.

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LONG
TERM
PLAN

An artist's impression of the New Court 3



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EATING
&
DRINKING



EATING & DRINKING



TEA LAWN

Champagne and Pimm's, strawberries & cream, light refreshments including pizza, dutch sausage, sandwiches, salads, cookies, pastries, baguettes, ice cream and the Long Bar

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EATING
&
DRINKING



CAFÉ PERGOLA

service-assisted lunch and afternoon tea, light refreshments, beverages and wine bar



WINGFIELD RESTAURANT

waitress service luncheon and afternoon tea
booking advised—reservations.fmc@aeltc.com or fax: 020 8944 2253



CONSERVATORY BUFFET

self-service hot and cold lunches, afternoon tea, light refreshments and supper

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EATING
&
DRINKING

FOOD VILLAGE

fast service of hot food take-aways
(including stir-fry, fish & chips, pizza, burger & chips)
sandwiches, salads, pastries, cookies and beverages from
The Pantry, the ice cream parlour and the Village Bar



THE BASELINE

Diner

serving hot and cold food including burgers, salads and drinks

Café

serving sandwiches, hot paninis, cakes and freshly ground coffee



THE BAKERY

fast service of baguettes, sandwiches, freshly baked pastries
and hot and cold beverages



AORANGI FOOD COURT

self-service hot and cold food, roast to go, pizzas, salads,
sandwiches strawberries & cream and light refreshments



AORANGI CAFÉ

fast service of southern-fried chicken, sandwiches,
light refreshments and bar



AORANGI TERRACE

Pimm's, ice cream and light refreshments



COURT BUFFET

sandwiches, light refreshments, beverages & Pimm's bar



PLAY TENNIS

sandwiches and light refreshments



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EATING
&
DRINKING

A-Z

OF USEFUL INFORMATION



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A-Z

AA Office—in Car Park 4, off Somerset Road inside Gate 20.

Autograph Island—interviews and signing sessions with top players near the Aorangi Pavilion.

Babies—We recommend that babes in arms and pushchairs are not brought to The Championships as the Grounds are large and crowded. However, a ticket is not required for those under 5. Babes in arms and children under 5 are NOT allowed into the Show Courts (Centre, No.1 and No.2 Courts and Courts 5, 12 & 18). A limited number of baby changing facilities are available but there are no facilities for mothers to ‘express’ milk. (See also ‘Children’ below).

Bank (HSBC)—situated just to the north of Gate 3 and open each day of The Championships from Ground opening to 8.00 p.m. Automatic till machines are also available in the Bank, in the North Concourse and outside Gate 1.

Bicycles—public bicycle racks are available free, at the owner’s risk, in Car Parks 6 & 8. Bicycles left in other areas will be removed by the Police.

Children—A ticket (full price) is required for all children

aged 5 years old and over. Children in this category are allowed into all courts provided that they have their own seat and do not disturb other spectators. NOTE: Children under 12 years MUST BE ACCOMPANIED by an adult at ALL TIMES.

Cushions—Souvenir cushions are available from The Wimbledon Shops.

Drinking Water—see map on pages 26 & 27 for the location of drinking water fountains.

First Aid Posts—the St John Ambulance Brigade runs four First Aid posts (see map on pages 26 & 27).

Information Desks—a wide variety of information is available from six points around the Grounds.

Lawn Tennis Association—details of membership (British Tennis Membership), literature and other information are available from the British Tennis Information Area in No.1 Court (Level 1) near Gate 3.

Left Luggage—left luggage facilities are provided at a number of locations OUTSIDE the Grounds. Camping equipment, oversize bags, picnic hampers and other prohibited items or bags not required during your visit to The Championships must be left in one of these facilities. In the interests of security and the safety of all our visitors, THERE ARE NO LEFT LUGGAGE FACILITIES INSIDE THE GROUND.

Lost Property—a Lost Property Office is situated under Court 3 West Stand—near Gate 13. Telephone enquiries 020 8971 2251.

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A-Z

Museum—The Museum Building is at Gate 3. The Wimbledon Lawn Tennis Museum is open daily throughout the year (10.00 a.m.–5.00 p.m.) and, for ticket holders only, during The Championships from 10.30 a.m. to 8.00 p.m. ADMISSION: Adults—£10.00; OAPs, students and concessions—£8.75; children under 16—£5.50.

Newsagent—newspapers (English and foreign) and magazines are available from the kiosk in No.1 Court (Level 1) near Gate 3.

Order of Play & Results—the full draw of the main Championships events, the daily order of play and results to date are displayed in the piazza inside Gate 3 (the turnstile entrance) and outside the Debenture Holders' Lounge at the north side of Centre Court. Scoreboards showing point by point scores for matches on Centre and No.1 Courts are located on the main concourse and outside the No.1 Court Stadium. Full match information displays are available on the Main Concourse opposite Court 4 and near Gate 5. Television monitors showing up to date scores, results and other public information are situated around the Grounds.

Pass-outs—to exit and re-enter the Grounds a valid ticket and the appropriate wristband are required. Pass-out wristbands are available at most gates.

Pharmacy—toiletries, pharmaceuticals and photographic services are available from the kiosk in No.1 Court (Level 1) near Gate 3.

Photography—(still or motion) taken inside the Grounds



may only be used for private, not commercial, purposes.

Picnic Hampers—see Security below.

Play Tennis—interactive game, set and match fun for kids south of Court 12

Police—a Metropolitan Police office is located in the North Hall of Centre Court.

Programmes—official programmes, containing daily order of play, essential information and articles about The Championships, may be purchased from kiosks around the Grounds. Final programmes are available from PPL Sport & Leisure, Bradford House, 39A East Street, Epsom, Surrey KT17 1BL.

Radio Wimbledon—on air, daily from 8.00 a.m., throughout The Championships providing latest scores, match reports, background information, local traffic and weather news, broadcasting live on 87.7FM to a 4-5 mile radius from Wimbledon. Two further channels broadcast match commentaries from Centre Court (96.3FM) and No.1 Court (97.8FM).

Refreshments—see page 35.

Security—in the interests of security The All England Club reserves the right to search bags, vehicles and the person as a condition of entry to the Grounds. ONE BAG ONLY PER PERSON WILL BE ALLOWED and this bag must measure no more than 18" x 12" x 12" (45cm x 30cm x 30cm). Further, NO HARD-SIDED ITEMS (e.g. picnic hampers, coolboxes or briefcases) OF ANY SIZE WILL BE ALLOWED INTO THE GROUNDS.

DO NOT LEAVE PACKAGES UNATTENDED AT ANY TIME.

Shopping—the Wimbledon Shops, in the Centre and No.1 Court Stadia, between Gates 3 & 4 and in kiosks around the Grounds, stock all official Wimbledon merchandise and a wide range of gifts and souvenirs; the funds generated contribute towards the further development of lawn tennis in Great Britain.

Show Courts—Centre Court, No.1 Court, No.2 Court and Courts 5, 12 & 18 are defined as the 'show courts'.

Speed of Service Net—try your service, compared with the professionals, at the Play Tennis marquee (proceeds to charity).

Telephones, Public—located inside the Grounds near Gates 4 and 13, in the No.1 Court stadium and outside the Grounds near Gate 9 and in Marryat Road.

Television Screen—a giant screen shows current matches and tennis information to all areas of the Aorangi Terrace.

Toilets—see map on pages 26 & 27 for the toilet facilities which are available throughout the Grounds.

Transport—

Buses—for Wimbledon station leave from Somerset Road, by Gate 11; for Southfields station leave from the terminal near Gate 1 on Church Road.

Underground—the nearest underground stations are Southfields (to the north—approx. 15 minute walk) and Wimbledon (to the south—approx. 20 minute walk); both on the District Line.

Taxis—in Church Road outside Gate 4 (heading north) and in Somerset Road outside Gate 13 (heading south)

Tram—‘Tramlink’ runs regularly between Croydon and suburbs and Wimbledon Station.

Weather/Sun—Visitors to The Championships are reminded to take the appropriate measures for protection of the skin against the sun. You may be in sunlight for long periods when the use of sunscreens and protective hats and clothes is essential. However, even on warm days, it may be cooler in the covered and/or shaded areas of the stands in Centre and No.1 Courts and an extra layer of clothing may be required. (See also **Safety & Comfort at The Championships** page 8.)

Wimbledon Village—a short walk up a steep hill from The Championships and you will discover an excellent selection of restaurants and public houses together with many specialist and exclusive shops.

Wheelchairs—a special map/information leaflet is available at all gates. The recommended routes are shown on the map, a smaller version of which appears on page 26 in this Guide. Wheelchairs may only be taken into designated positions in the show courts.

There will be reserved spaces for wheelchair users on Centre and No.1 Court, No.2 Court and Court 3 at the 2011 Championships. A leaflet explaining how to enter the ballot for these spaces is available from either of the Gate 3 or Centre Court (sw) Information Desks during The Championships.



BARCLAYS ATP WORLD TOUR FINALS



The Barclays ATP World Tour Finals return to The O2 later this year from Sunday 21st November to Sunday 28th November. Following a sell-out event in 2009, don't miss your chance to see the Top 8 singles players and doubles teams in the world battle it out once again in London. To register your interest in purchasing tickets for the season climax go to www.BarclaysATPWorldTourFinals.com.

The AELTC Ticket Office will not be handling this event.

CONTACTING THE ALL ENGLAND CLUB

www.wimbledon.org

or General (non-ticket) Enquiries: 020 8944 1066

Ticket Office (not 'box office'): 020 8971 2473

Museum Enquiries: 020 8946 6131

The Wimbledon Shop: 020 8879 5255

ADVICE TO SPECTATORS

DO

- ★ leave prohibited items at Left Luggage
- ★ switch off mobile telephones in the stands and around the courts
- ★ hand in or offer your ticket for scanning, for resale on behalf of charity, as you leave the Grounds.

DO NOT

- ★ buy tickets from touts (Schwarzhändler, Bacarinagios, Scalpers, ダフ屋), they will not gain you entry. Tickets are checked at all entry gates
- ★ enter or leave the stands except at a change of ends and NOT during a tie-break
- ★ make a noise during a rally
- ★ applaud a net cord or double fault
- ★ use flash photography from the stands—automatic flashlights must be suppressed
- ★ bring babes in arms or children under 5 into any show court
- ★ smoke within the stands of any court or in any enclosed space
- ★ take glass or uncovered drinks containers or hot and/or strong smelling food onto the show courts

EMERGENCY

If you discover an accident, fire or suspect package etc. CONTACT A MEMBER OF STAFF OR STEWARD/GUARD IMMEDIATELY [or telephone ext.2666 or 020 8971 2666 from an external line or direct from a red emergency telephone]. Give your name, the nature of the incident and location. The relevant emergency service(s) will be despatched immediately.

EVACUATION

If you are asked to evacuate a court or the Grounds,

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EVACUATION

please leave by the nearest exit or as directed by uniformed stewarding staff, taking all your personal belongings with you. Please note that, in order to ensure the effectiveness of any emergency evacuation, the All England Club regrets that spectators using wheelchairs are only permitted access to designated areas within the stands.

CONDITIONS OF ENTRY TO THE GROUNDS

Entry to the Grounds of The All England Lawn Tennis & Croquet Club (AELTC) requires a valid ticket or pass, which **MUST** be retained at all times and implies acceptance of the following conditions which have been established for the safety and enjoyment of all our visitors and may be amended from time to time:

SECURITY

The AELTC reserves the right to limit items which may be brought into the Grounds **and to search bags, vehicles and the person** before granting entry to the Grounds and other specific facilities.

PROHIBITED ITEMS

The following items are prohibited from the Grounds of the AELTC:

- * any bag exceeding 18" x 12" x 12"
(45cm x 30cm x 30cm);

- * hard-sided items of any size;

- * any item which may be interpreted as a potential weapon including sharp or pointed objects (e.g. knives, large corkscrews) and 'personal protection' sprays;

- * large flags (over 2'x 2'), banners, rattles, klaxons or oversized hats;

- * any objects or clothing bearing political statements or commercial identification intended for 'ambush marketing'.

Visitors in possession of prohibited items may be refused entry or ejected from the Grounds. Prohibited items may be left in the Left Luggage facilities outside the Grounds or handed to AELTC security staff for disposal.

ALCOHOL & REFRESHMENTS

Alcohol may be brought into the Grounds but is limited to the equivalent of one bottle of wine or two 500ml cans of beer per person. The consumption of alcohol is permitted only in public bars and other authorised areas. Glass drinking vessels may not be used on the Show Courts; all drinks taken onto the Show Courts must be covered to avoid spillage. Hot and/or strong smelling food may not be taken onto the Show Courts. The AELTC reserves the right to refuse entry to the stands of any court to anyone carrying alcohol and to ask anyone drinking alcohol in the stands to leave.

BEHAVIOUR

The use of any annoying or dangerous behaviour, foul or abusive language, obscene gestures, the removal of shirts or any clothing likely to cause offence and the climbing onto

any building, wall or other structure/equipment and the use of wheeled footwear is forbidden and may result in ejection from the Grounds.

COURTS

Unauthorised persons are not permitted on the courts at ANY time.

PHOTOGRAPHY

The use of photographic equipment must not inconvenience any other person in the Grounds. Still photographs, film, videotape or other audio-visual material recorded within the Grounds may not be sold or used commercially in any way whatsoever unless authorised by the AELTC and may be confiscated by the Club if such sale or commercial use is suspected.

MOBILE TELEPHONES, COMMUNICATION DEVICES & RADIOS

The use of mobile telephones, communication devices or radios must not inconvenience any other person in the Grounds; in particular they must be SWITCHED OFF in and around the courts in play. Personal headphones must be used when listening to radios inside the Grounds.

TICKETS

Championships tickets may not be bought, sold or distributed without lawful authority.

FILMING & BROADCASTING AT THE CHAMPIONSHIPS

During the Wimbledon fortnight, various filming, photography and broadcasting takes place. By your presence at The Championships, you grant your permission for your likeness and voice to be included on film and their exploitation and advertising without compensation or credit.

THE AELTC RESERVES THE RIGHT FOR ITS SERVANTS, AGENTS AND POLICE OFFICERS TO REMOVE FROM THE GROUNDS ANY PERSON WHO CONTRAVENES THE ABOVE 'CONDITIONS OF ENTRY' AND ANY PERSON WHOSE PRESENCE AND/OR BEHAVIOUR IN THE GROUNDS COULD REASONABLY BE CONSTRUED AS DANGEROUS, A NUISANCE OR ANNOYANCE TO ANY OTHER PERSON IN THE GROUNDS.



